



EHRP Alert #5 -- EHRP System Hours

What Are the Hours of Availability for the EHRP System?

The general hours of EHRP system availability are as follows:

- Monday through Friday: 7 AM – 10 PM EST (EDT)
- Weekend (Mid Pay Period): 7 AM – 10 PM EST (EDT) but the EHRP system support is not available. If an issue arises, call or e-mail TASC and they will receive it on the next business day.
- Last Friday of Pay Period: 7 AM – 5 PM EST (EDT)
- Weekend (Pay Period End): EHRP Unavailable
- Holidays: 7 AM – 10 PM EST (EDT) but the EHRP system support is not available. If an issue arises, call or e-mail TASC and they will receive it on the next business day.

NOTE: Notice will be provided if a change in system availability is necessary (e.g. system maintenance).

Need Help?

Contact TASC by any of the following methods:

Phone: 6-EHRP (301 496-3477)
Email: TASC@nih.gov
Website: <http://support.cit.nih.gov/>

Need more information about EHRP?

Visit the NBRSS EHRP website at: <http://nbrss.nih.gov/ehrp.html>